

Support Services Overview

	Translators	Interpreters	Community Language Support Workers
Description	<p>A translator changes written information into a different language.</p> <p>Translators should be trained in and have formal credentials in interpreting.</p>	<p>An interpreter is a qualified professional who makes it possible for two parties who don't share a common language to communicate. This includes sign language.</p> <p>An interpreter should be trained in and have formal credentials in interpreting.</p>	<p><i>fkaCS</i> Community Language Support Workers (CLSWs) work with <i>fkaCS</i> Consultants and early childhood education teachers and educators.</p> <p>Including a CLSW as part of your cultural inclusion strategy can support you in minimising identified barriers to participation. It will also support the identity, wellbeing and belonging children and families experience in your setting.</p>
Examples of when to use	<ul style="list-style-type: none"> • Important information such as enrolment and orientation information. • Important excerpts from parent handbooks. • Information that relates to the service and program that parents must be aware of such as changes to fees, policies, staffing. 	<ul style="list-style-type: none"> • Telephone or video call with family wanting enrolment information. • Face-to-face meeting – orientation session. • To be used regularly with families who are unable to read text/script in their home language or in English. 	<ul style="list-style-type: none"> • To create a bridge between the home and the new environment by talking to the child in their home language. • To support communication between the child and teachers and educators to help develop their relationship and provide the child opportunities to exercise agency. • To help the child communicate with other children in the service and develop friendships.
How to access	<ul style="list-style-type: none"> • NAATI • Arranging translations Victorian Government Kindergarten for culturally and linguistically diverse children • Language Loop 	<p>The Department of Education has a contract with Language Loop to provide interpreting services to Victorian State Government funded early childhood services. The free service is available for eligible providers to access via phone, video and on-site.</p>	<p>Contact fka Children's Services (fkaCS)</p> <p><i>Note: Community Language Support Workers are not accredited interpreters or translators and do not have NAATI credentials, so should not be expected to work as an official interpreter. They must not interpret information that is legally binding or puts families or the organisation at risk.</i></p>